

PROVIDER STEP-BY-STEP

Three Easy Ways to Use RadConsult™

- 1) Call PUP Prior Authorization: 866-773-1072
- 2) Fax Procedure Request Form: 866-787-3310
- 3) Web: <http://www.healthhelp.com/PUP>

Phone Process

Ordering Provider's office wants to schedule a member for high tech imaging (HTI) procedure - CT, CTA, MRI, MRA, PET or Cardiac Nuclear Medicine and calls the PUP HTI Prior Authorization line to speak with a HTI assessment coordinator.

HTI assessment coordinator gathers member demographic information and asks system-generated questions.

Criteria Met: Authorization # along with confirmation of appointment is faxed to ordering provider's office.

Criteria Not Met: Case is transferred for clinical assessment that may result in a physician-to-physician telephonic consultation.

After telephonic consultation, a final determination is made by ordering provider as to which study should be performed.

Authorization # along with confirmation of appointment is faxed to ordering provider's office.